

Privacy Notice

(How we use your information)

Activate Learning is committed to protecting your privacy. This privacy notice explains how we collect, use and share your personal information, and your rights in relation to the personal information we hold.

This privacy notice concerns people who have previously studied with Activate Learning (alumni).

Activate Learning Further Education Corporation is the controller of personal information, and is subject to the Data Protection Act 2018 (DPA) and the General Data Protection Regulation (GDPR). We may collect, use and share your personal information in order to share your story and/or image with our stakeholders and customers.

What information we hold

The categories of personal information that we collect, hold and share include:

- Personal information (such as name, email, course, year of study);
- Destination data (data relating to alumni in their professional activity).

Why we hold your information

We use your information to:

- Track student destinations (for monitoring success and reporting to the Local Authority);
- Create an alumni community;
- Support lifelong learning;
- Collect case studies for marketing;
- Establish employer relationships;
- Conduct marketing campaigns relevant to alumni, in accordance with the relevant legislation;
- Create Student Status letters.

The lawful basis for using this information

Under GDPR, we are able to process information on certain legal grounds (bases). In the case of alumni information, we undertake processing on the following bases:

- **Public task:** collecting destination information from you directly and reporting to the relevant Local Authorities
- **Legitimate interests:** keeping in touch with alumni, and analysing and anonymously reporting on students' progress after studying with us

You have the right to ask us to stop processing your information in this way, either by using the unsubscribe option at the bottom of alumni relations emails or by contacting the Data Protection Officer (details below).

- **Consent:** collecting and processing information from your LinkedIn profile

We will only do this if you have given your explicit consent and you may withdraw your consent at any time by contacting the Data Protection Officer (details below).

Collecting information

The majority of information which we will use for the purposes of alumni relations will be collected upon enrolment, and data retained after you leave college. We will use this data to contact you to gather destination information from you should you be willing to provide it.

We may collect information directly from your LinkedIn profile, if you give us your explicit consent to do so.

Storing information

We store information securely and in line with our Data Protection Policy and associated procedures. A copy of our Data Protection Policy can be obtained from the Data Protection Officer, whose contact details are listed below.

We will stay in contact with you only for as long as you are willing to engage in alumni relations, which will be no longer than three years after your last engagement with us, or until such a point as you unsubscribe from alumni correspondence.

We are required to hold some information about you for a period of 7 years from the academic year in which you enrolled, in accordance with our Student Privacy Notice. After this period, we will hold information that you supply to us for up to 3 years after it is collected.

If you consent to collection and processing of information from your LinkedIn profile, we will hold this information for up to 10 years after the year that you completed your studies with us.

Who we share information with

We routinely share alumni information with:

- The relevant Local Authorities; and
- External software suppliers so that they can store your information externally and securely in order to display it in their tools, or where they need a copy of our data to resolve software issues.

We do not share your alumni information with any other organisations unless it is necessary and in line with the purpose for which it was collected. We will only publish any case studies or stories that you have provided us via the channels you have consented to, which in some cases includes publishing your information publicly.

Requesting access to your personal data

Under data protection legislation, you have the right to:

- Request access to the information we hold about you (Subject Access Request);
- Be informed of the identity of the controller, the reasons for processing your personal data and other relevant information necessary to ensure the fair and transparent processing of personal data;
- Object to processing of personal data that is likely to cause, or is causing, damage or distress;
- Prevent processing for the purpose of direct marketing;
- Object to decisions being taken by automated means;

- In certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and/or
- Claim compensation for damages caused by a breach of the data protection regulations.

Contact

In order to make a Subject Access Request or to discuss anything in this privacy notice, please contact our Data Protection Officer:

Jamie Wade, Clerk to the Corporation

Email: dpo@activatelearning.ac.uk

Phone: 01865 551226

Address: Activate Learning
City of Oxford College
Oxpens Road
Oxford
OX1 1SA

Concerns

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns/>